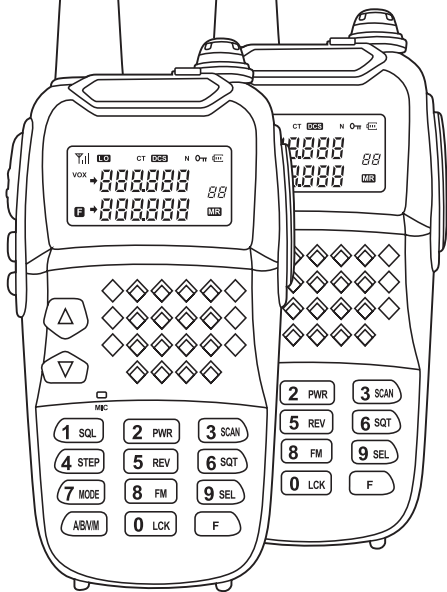# TRX®

5W

5W Maximum
Transmission Power

17 Kilometre
Range*

Emergency
Siren

Dual Channel
Monitoring

TRX-5W2

5W UHF CB RADIO KIT
USER MANUAL

80 Australian and
New Zealand Channels

THREE YEAR WARRANTY

CONTENTS

1.0 WARNINGS

1.1 BATTERY PACK

- The battery pack should be fully charged before use. Initially charging the battery pack after purchase or extended storage (8 weeks or more) will not bring the battery to full capacity. A charge/discharge cycle of two to three times with use will bring the battery pack to its full operational capacity.

- Always charge the Battery Pack using the provided Charger. Improper charging may damage the Battery Pack or cause the Battery Pack to explode.

- Switch off the CB before charging to ensure the battery pack is charged properly.

- Avoid exposing the Battery Pack to temperatures below -20ºC or above 60ºC.

- Never dismantle the Battery Pack or expose the internal battery cell.

- Do not dispose of the Battery Pack in fire.

- Do not short-circuit the Battery Pack

- Dispose of the CB observing local regulations being mindful of the Battery Pack.

- Do not attempt to access the internal battery cell.

1.2 ANTENNA

- Do not use this CB radio if it has a damaged Antenna.

- Do not hold the Antenna when the CB is in use as this may reduce the range and may cause harm.

- Non-genuine Antennas, modifications or attachments could damage the CB, will void the Warranty and breach the CB's compliance

1.3 GENERAL

- If you carry any kind of personal medical device, please consult a doctor before using the Radios.

- Do not use the Radios in a potentially explosive setting (e.g. around pumps, on the lower deck of a boat or around a fuel storage area or around chemical products), or near blasting caps.

- Ensure Radios are turned off if on an airplane or in a hospital.

- Please seek advice from the Manufacturer or your Physician if using this CB in proximity to Medial Devices such as Pacemakers, Hearing Aids etc to ensure they are adequately shielded from RF energy.

- To avoid interference, avoid using the Radios near traditional radios.

- Clean the Radios with a damp cloth. Don't use any cleaning agents or solvents for cleaning.

- Do not modify the Radios in any way. In the event of damage occurring, ensure that the Radios are checked by a qualified professional.

2.0 USER LICENSE INFORMATION

The Citizen Band Radio Service (CBRS) is a two-way, short distance, communications service that can be used by any person in Australia and New Zealand, whether it is for recreational or domestic purposes, or in connection with work or business.

CBRS may be used for:

1. Any form of voice communications activity

2. Telemetry and telecommand applications.

This unit complies with Australian and New Zealand approval requirements AS/NZS 4365:2011 including radio communications (Electromagnetic Radiation Human Exposure) standard 2003.

3.0 INTRODUCTION

Thank you for purchasing the TRX-5W2 UHF 80 Channel CB Radio Kit. With rugged ergonomic design and maximum legal power, these CB's offer a host of features including our versatile Dual Channel Monitoring system, inbuilt FM radio and Emergency Siren so please make sure you read through this manual to ensure you get the most out of your new CB Radios.

3.1 FEATURES

5W Transmit Power

17 Kilometre Range

14 Hour Operating Time

FM Radio

Diecast Aluminium Chassis

3.2 PACKAGE CONTENTS

1. CB Radio x 2
2. Antenna x 2
3. Li-ion Battery x 2
4. Belt Clip x 2
5. Desk Top Charger x 2
6. 240V Adaptor x 2
7. 12V Car Charge Lead x 2
8. Carry Strap x 2
9. User Manual

3.3   PRODUCT OVERVIEW

LED Indicator
Illuminates red while transmitting.

Illuminates green when receiving a signal.

Antenna

LED Indicator

Speaker

Power/Volume
Rotate clockwise to turn the CB on and select the required volume level.

Rotate counter clockwise to turn the CB off.

Channel Up/Down

Microphone

Band Selector
Selects between A & B reception bands.

Key Pad

PTT Transmit Button

Side Key 1
Instant Squelch

Side Key 2
Emergency Siren

Speaker/Microphone Jacks
Located behind the rubber cover.

Battery Pack

3.3.1 PRODUCT OVERVIEW – LCD DISPLAY
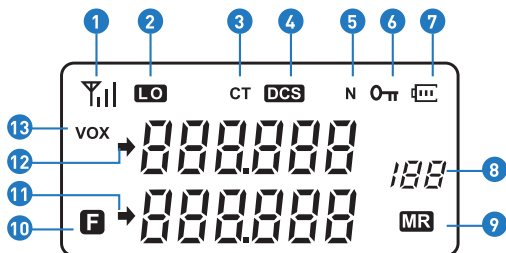
NO.	ICON	MEANING
1	Yıll	Transmit/Receive Indicator
2	LO	Transmit power set to 0.5W
3	CT	CTCSS activated
4	DCS	DCS activated
5	N	Narrow band.
6	⬸	Keypad lock on
7	🔋	Battery strength
8	188	Menu item number
9	MR	Channel mode
10	F	Function key selected
11		Channel Band B
12		Channel Band A
13	VOX	VOX handsfree on

4.0   GETTING STARTED

4.1   INSTALLING THE BELT CLIP

Attach the belt clip by screwing it into the back of the battery with the screws provided.

4.2   SPEAKER/MICROPHONE COVER

Optional earpiece microphones and speaker microphones can be installed in the ports behind this cover.

> **NOTE:**
>
> This CB is not water resistant while using the external Speaker/ Microphones or earpieces.
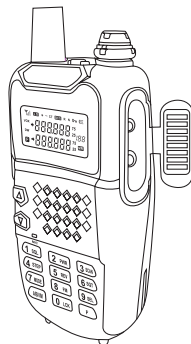
4.3   INSTALLING/REMOVING THE BATTERY PACK

To install the battery pack, insert the bottom of the battery first in to the two locating slots then press to clip the top of the Battery Pack in place.

To remove the Battery Pack, press the release tab on the top of the battery then pull outwards and then up to remove the Battery Pack from the CB.

4.4   CHARGING THE BATTERY PACK

The battery can be charged via either 240V or 12V. Plug the AC adaptor or 12V Car Charger in to the back of the charging cradle.

Slide the CB in to the cradle to begin charging. The battery can also be charged separately in the charger.

Once charging commences, the LED on the front of the charger will illuminate red to indicate that the battery pack is charging. When the battery pack is fully charged, the LED will illuminate green.

> **NOTE:**
>
> It can take up to 3 hours to fully charge the battery.

4.5 BATTERY LEVEL

The Battery status can be viewed by selecting BATT in the Main Menu (Function 15). This will display the current battery voltage.

8.4V:	100% Charged
7.8V:	75% Charged
7.2V:	50% Charged
7.0V:	20% Charged
6.4V:	5%; Recharge now
4.0V:	0%; CB will shut down

5.0 OPERATION – BASIC FUNCTIONS

5.1 POWER/VOLUME

To switch the CB on, rotate the power/volume knob clockwise. This also selects the volume level. To turn the CB off, rotate the knob anti-clockwise until the knob clicks to the off position.
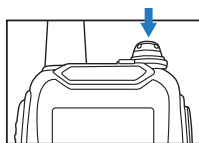
5.2 CHANNEL SELECTION

Press the up arrow to select the next channel and the down arrow to select the previous channel. Press and hold to scan through the channels quickly. This can be done for both A and B bands (see next page).
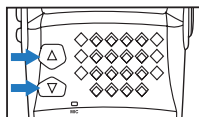
5.3   DUAL CHANNEL MONITORING

This CB features the ability to monitor two CB channel bands at once (Bands A & B). Both bands consist of UHF CB Channels 1-80. The default setting allows you to select two different channels to monitor (for example your desired communication channel and say an Emergency channel), with both channel numbers being clearly displayed on the LCD screen

The currently selected band is indicated with an arrow as shown below.
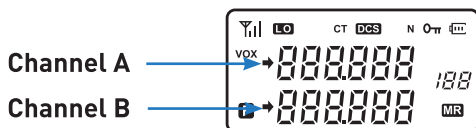
Channel A

Channel B

Bands A & B can be cycled by pressing the A/B button on the keypad.

When using the CB and you are tuned to a channel on Band A for example, you will receive all communications on this channel.
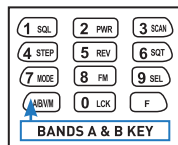
If there is a transmission on the channel you have selected on Band B, the CB will automatically switch to Band B to receive this communication and will stay on Band B giving you the opportunity to reply if you wish.

After the communication has completed, you can return to Band A by pressing the A/B button. Alternately, if the is a transmission on Band A, the CB will automatically switch to this band.

5.3.1 DISABLING DUAL BAND MONITORING

To quickly stop using this function, you can simply tune both Band A & Band B to the same channel.

The second option is to use Main Menu function **30 TDR** (see page 18) to select Manual Band Selection. By setting this function to **OFF**, you can still program two different channels in Band A and Band B but in this case only Band A or Band B is displayed on the LCD screen at any one time (selected by using the A/B button) and the band will not be automatically swapped should you receive a transmission from the non-selected band.

To go back to automatic band swapping, set the **TDR** function to **ON**.

5.4 TRANSMIT

To transmit, press the **(A) PTT Transmit** button on the side of the CB. Release the button to receive the reply.

5.4.1 SIDE KEYS

(B) Side Key 1: Instant Squelch

Press and hold this key to hear all channel noise. This function is useful if the signal you are trying to receive is very weak. To adjust the regular squelch setting, please see the menu shortcut on the next page.

(C) Side Key 2: Emergency Siren & Personal Alarm

Press to activate the siren. Use the Power/Volume knob to increase or decrease the siren volume to attract attention. The siren will also be transmitted on the selected CB channel to also attract attention. To stop the siren, simply press Side Key 2 again or press the **PTT** button.
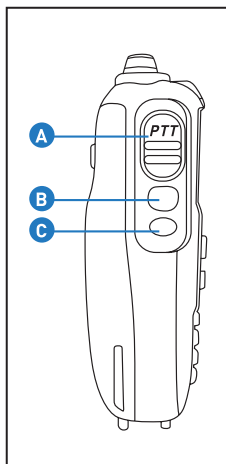
5.5 TRANSMISSION RANGE

The optimal transmit range for this CB is achieved in flat, open outdoor areas. This is reduced where there are obstructions such as buildings or rough terrain, or when the CB is used in confined spaces such as vehicle to vehicle communications.

Do not use these CB's when less than 1.5m apart as this may cause interference.

6.0 MAIN MENU SHORTCUTS

Several functions are available on this CB Radio using keypad shortcuts. To access these, press the Function key (**F**) followed by the numerical keys as identified in the diagram:
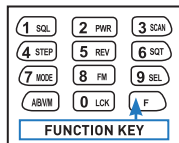
FUNCTION KEY

F+ 6 SQT – CTCSS & DCS Activate
Press **F** then **6 SQT** to select the CTCSS & DCS menu. Use the channel up/down keys to select your desired setting. Press the **F** key to confirm your selection and **PTT** to exit the menu.

F + 2 PWR – Transmit Power Adjustment
The default transmit power of this CB is 5W. This can be changed to 0.5W or 3W (to lengthen battery life) by pressing **F** then **2 PWR**. Use the channel up/down keys to select your desired setting. Press the **F** key again or **PTT** to exit the menu.

The following options are available:
1= 0.5W, 2= 3W, 3= 5W

NOTE:

1. Different transmit power levels can be set for each of the channels.

2. When power level 1 is selected, **LO** will also be displayed on the LCD screen.

F + 3 SCN – Channel Scan
Press **F** then **3 SCN** to activate. Channel Scan is useful in scanning the available CB channels to either find who is transmitting nearby or to find a free channel to transmit on.

This function will scan all 80 channels and when there is a transmission detected, the CB will pause on this channel for around 3 seconds after the transmission is completed. If there are no further transmissions after the 3 seconds, the CB will continue scanning. Individual channels can be added or deleted from the scan – see Menu Item 29, Page 21.

F + 6 SQT – CTCSS & DCS Activate
Press **F** then **6 SQT** to select the CTCSS & DCS menu. Use the channel up/down keys to select your desired setting. Press the **F** key again or **PTT** to exit the menu.

See page 21 for more information.

F + 7 MODE – CTCSS & DCS Value
Press **F** then **7 MODE** to adjust the CTCSS or DCS value if activated. Use the channel up/down keys to select your desired setting. Press the F key again or **PTT** to exit the menu. See page 21-23 for more information.

F + 8 FM - FM Radio
Press **F** then **8 FM** to activate the FM Radio. Stations can be manually selected by pressing the channel up/down keys, select Scan (F + 3 SCN) to scan up to the next station.

While in FM mode, you can still receive CB Transmissions & Transmit on your selected CB Channel. Once the Transmission has completed, the FM Radio will resume in 6 seconds. This feature can be disabled in the Main Menu, Menu item 5 (page 16). To turn the FM Radio off, press **F** then **8 FM** again.

F Press & Hold – Keypad Lock
Keypad lock is a good setting to use once you have configured the CB radio to your requirements.

Press and hold the **F** key for 2 seconds to activate the keypad lock. Only the PTT/Transmit, instant squelch and channel up/down functions are available when the keypad is locked. Press and hold the **F** key for 2 seconds again to deactivate the keypad lock.

NOTE:

The Emergency Siren is not operable while the keypad lock is active.

7.0 MAIN MENU

7.1 MENU NAVIGATION

To navigate the Main CB Menu, please use the following keys:

Press F + 9 SEL	Enter Main Menu
Press Channel Up/Down	Select menu item Up/Down
Press F	To select menu item to be adjusted
Press Channel Up/Down	To adjust menu item
Press F	To confirm menu item selection
Press Channel Up/Down	Continue to select menu items to be adjusted
Press PTT/ Transmit	To exit menu

7.2 MAIN MENU FUNCTION OVERVIEW.

The following table lists all available Main Menu settings on this CB. Please see detailed descriptions of selected functions following the table.

MENU ITEM	LCD ID	FUNCTION	OPTIONS	DEFAULT	COMMENT
1	Apo	Auto Power Off	OFF, 1-15 Hours	OFF	Select to automatically power off CB
2	bAt-SA	Battery saver	ON/OFF	ON	Prolongs battery life in standby mode.
3	bCLo	Busy Channel Lock	ON/OFF	OFF	Blocks transmission if selected channel is busy
4	t-StoP	Transmission Stop	ON/OFF	OFF	Blocks transmission on this channel if selected
5	rA-d8	Monitor CB in Radio Mode	ON/OFF	ON	CB signals still received when FM is selected.
6	tot	Time Out Timer	n/a	3	Max transmit time 3 minutes.
7	bEEP	Key pad beep	ON/OFF	OFF	Turn on to hear a beep when puttons are pressed
8	uo]CE	Voice Prompts	ON/OFF	OFF	Enables spoken menus and channel numbers.
9	Abr	LCD Backlight Control	AUTO/OFF/Cont	AUTO	Changes LCD backlight operation
10	LoCk	Keypad Lock Options	ALL/Ptt/KEY	KEY	Control which functions are locked via keypad lock
11	CH-d9	n/a	n/a	n/a	Not available
12	oFFsEt	n/a	n/a	n/a	Not available

MENU ITEM	LCD ID	FUNCTION	OPTIONS	DEFAULT	COMMENT
13	oPGSEt	Power on Message	OFF/DC/NOTE	OFF	Can select battery voltage on startup or message
14	PSd	n/a	n/a	n/a	Not available
15	dC	Battery Voltage	n/a	n/a	Displays current battery voltage
16	SCAn	Scan Mode	TO/CO	CO	Adjusts scan pause time
17	voX-L	VOX Sensitivity	1-8	3	Adjusts sensitivity of VOX activating
18	vox-d	VOX End Delay	0.5s – 5s	2s	Delay when VOX stops transmitting
19	roGEr	Roger Beep	ON/OFF	OFF	Roger beep when transmission ends
20	StE	Squelch Tail Elimination	ON/OFF	ON	Can emilinate noise at the end of a transmission
21	W]dnAr	n/a	n/a	n/a	Not available
22	deCodE	n/a	n/a	n/a	Not available
23	EnCodE	n/a	n/a	n/a	Not available
24	voX	VOX Handsfree	ON/OFF	OFF	Auto transmit for Speaker/Microphones etc
25	SqL	Squelch Level	0-9	5	Adjusts squelch sensitivity
26	txP	Transmit Power	1-3	3	1=0.5W, 2=3W and 3=5W

MENU ITEM	LCD ID	FUNCTION	OPTIONS	DEFAULT	COMMENT
27	StEP	n/a	n/a	n/a	Not available
28	S-d	n/a	n/a	n/a	Not available
29	SCnAdd	Channels to Scan	ADD/DEL	ADD	Select channels to scan.
30	tdr	Dual/Single Band Select	ON/OFF	ON	Turn off/on dual band reception
31	SAuECH	n/a	n/a	n/a	Not available
32	dELCH	n/a	n/a	n/a	Not available
33	bLEd	Backlight Delay	1s - 30s	6s	Number of seconds backlight remains on
34	Ct-dCS	CTCSS/DCS	OFF/tone/CTCSS/DCS	OFF	Use to select CTCSS or DCS encryption
35	CHnANE	n/a	n/a	n/a	Not available
36	NSG	Opening Message	0-1, a-z	Blank	Set power on message.
37	A-LoC	Auto Keypad Lock	ON/OFF	OFF	Locks keypad after set time (see below)
38	LOC-d	Keypad Lock Delay	1s - 30s	15s	Adjusts delay time if A-LoC is turned ON
39	r-bAnd	Frequency Range	76/87-108Mhz	87-108Mhz	Adjusts FM frequency range.
40	r-StEP	Radio Step	500/100K	100K	Adjusts FM channel step

MENU ITEM	LCD ID	FUNCTION	OPTIONS	DEFAULT	COMMENT
41	sa-RT0	Battery Save Level	1-1 to 1-9	1-4	No need to adjust for standard use.
42	rP-StE	n/a	n/a	n/a	Not applicable
43	rPt-rL	n/a	n/a	n/a	Not applicable
44	Ptt-Id	n/a	n/a	n/a	Not applicable
45	PTT-Lt	n/a	n/a	n/a	Not applicable
46	SCr	n/a	n/a	n/a	Not applicable
47	SCr-no	n/a	n/a	n/a	Not applicable
48	AnI	n/a	n/a	n/a	Not applicable
49	AnI-ID	n/a	n/a	n/a	Not applicable
50	rESEt	Reset	Reset	n/a	Select to reset radio to factory settings

8.0　ADDITIONAL FUNCTION INFORMATION

Busy Channel Lock: Menu Item 3
This feature can prevent Transmission on busy Channels. Select ON and Transmissions will be blocked from the CB if there is another Transmission occurring on the same Channel. T-Stop will be displayed on the LCD screen if this is the case to alert you that you are not Transmitting.

NOTE:

This setting applies to individual channels so select the channel you wish to apply this setting to first.

Key Beep: Menu Item 7
To activate or deactivate a confirmation beep each time a key or button is pressed on the CB, select ON/OFF for this option.

VOX: Menu Item 24
VOX – Voice Activated Transmit allows you to talk handsfree either just with the CB or using optional Speaker/Microphone & Earpiece Microphones. To activate VOX, set this function to ON.

The VOX Sensitivity, that is how loud your voice needs to be before VOX transmission starts, is adjustable in Menu Item: 17.

The amount of time until transmission stops after VOX is triggered can be adjusted by Menu Item: 18.

Channels to Scan: Menu Item 29

You can select which Channels you want to include in the Channel Scan List using the **SCnAdd** menu option. By default, all Channels are included. To remove Channels, select the Channel, enter the **CH-SCN** menu and select **DEL** using the Menu Navigation guide above. Follow the same process but select **ADD** to include Channels in the list.

CTCSS & DCS: Menu Item 34/F + 6 SQT

CTCSS and DCS are systems used to ignore other users who you may be sharing the same UHF channel with. This allows you to filter the other transmissions by sharing a selected CTCSS and/or DCS between your calling group. A reminder that using CTCSS or DCS codes does not make your transmissions secure.

To activate a CTCSS or DCS code, select the function via Menu Item 34 or via the **F + 6 SQT** keypad shortcut.

For communication to take place between two CB's with CTCSS or DCS enabled, they must set to the same channel and must have the same CTCSS or DCS setting. If you are communicating with a different brand of CB Radio, you may need to use the table below to convert the CTCSS or DCS frequency codes used by this CB to Channel Numbers used by other brand CB's.

9.0 CTCSS FREQUENCY TABLE

SUB CHANNEL	FREQUENCY (HZ)	SUB CHANNEL	FREQUENCY (HZ)	SUB CHANNEL	FREQUENCY (HZ)
1	67.0	15	110.9	29	179.9
2	71.9	16	114.8	30	186.2
3	74.4	17	118.8	31	192.8
4	77.0	18	123.0	32	203.5
5	79.7	19	127.3	33	210.7
6	82.5	20	131.8	34	218.1
7	85.4	21	136.5	35	225.7
8	88.5	22	141.3	36	233.6
9	91.5	23	146.2	37	241.8
10	94.8	24	151.4	38	250.3
11	97.4	25	156.7		
12	100.0	26	162.2		
13	103.5	27	167.9		
14	107.2	28	173.8		

10.0 DCS FREQUENCY TABLE

CHANNEL NUMBER	OCTAL CODE	CHANNEL NUMBER	OCTAL CODE	CHANNEL NUMBER	OCTAL CODE
1	023	13	071	25	143
2	025	14	072	26	145
3	026	15	073	27	152
4	031	16	074	28	155
5	032	17	114	29	156
6	036	18	115	30	162
7	043	19	116	31	165
8	047	20	122	32	172
9	051	21	125	33	174
10	053	22	131	34	205
11	054	23	132	35	212
12	065	24	134	36	223

CHANNEL NUMBER	OCTAL CODE
37	225
38	226
39	243
40	244
41	245
42	246
43	251
44	252
45	255
46	261
47	263
48	265
49	266
50	271
51	274
52	306
53	311
54	315
55	325
56	331
57	332
58	343
59	346
60	351
61	356
62	364
63	365
64	371
65	411
66	412
67	413

CHANNEL NUMBER	OCTAL CODE
68	423
69	431
70	432
71	445
72	446
73	452
74	454
75	455
76	462
77	464
78	465
79	466
80	503
81	506
82	516
83	523
84	526
85	532
86	546
87	565
88	606
89	612
90	624
91	627
92	631
93	632
94	654
95	662
96	664
97	703
98	712

CHANNEL NUMBER	OCTAL CODE
99	723
100	731
101	732
102	734
103	743
104	754

11.0   UHF CHANNELS & FREQUENCIES

11.1   LEGALLY RESTRICTED

Channel 5 and 35
These are reserved as Emergency channels and should only be used in an Emergency.

Channels 22 and 23
These are reserved for telemetry, telecommand and packet data. Transmission on these channels is blocked on this CB.

Channels 61, 62 and 63
Reserved for future allocation and use of these channels are restricted on this CB.

11.2   SPECIAL USE

Channel 10
4WD Clubs or convoys and National Parks

Channel 11
Is the calling channel and should be used to initiate contacts/conversations. Once this is done, you should then change to a free channel.

Channel 18
RV – Caravanner and Campers Convoy Channel

Channel 29
HWY – road safety channel Pacific Hwy, Pacific Motorway (NSW & QLD)

Channel 40
Australia wide road safety channel – primarily used by Truckies and Pilot Vehicles.

11.3 GENERAL CHANNELS

Channels 1-8 & 31-38 plus 41-48 & 71-78
Duplex Channels. These channels are used for Duplex operation in areas where there is a repeater which provides extended range. If there is no repeater in the area, these channels can also be used for standard communication.

NOTE:

This CB Radio does not have Duplex operation.

Channels 9, 12-17, 19-21, 24-28, 30, 39, 49-60 & 79-80
General communication channels at all times.

12.0   UHF FREQUENCIES

CHANNEL	FREQUENCY	CHANNEL	FREQUENCY	CHANNEL	FREQUENCY
Channel 1	476.4250	Channel 32	477.2000	Channel 63	
Channel 2	476.4500	Channel 33	477.2250	Channel 64	477.0125
Channel 3	476.4750	Channel 34	477.2500	Channel 65	477.0375
Channel 4	476.5000	Channel 35	477.2750	Channel 66	477.0625
Channel 5	476.5250	Channel 36	477.3000	Channel 67	477.0875
Channel 6	476.5500	Channel 37	477.3250	Channel 68	477.1125
Channel 7	476.5750	Channel 38	477.3500	Channel 69	477.1375
Channel 8	476.6000	Channel 39	477.3750	Channel 70	477.1625
Channel 9	476.6250	Channel 40	477.4000	Channel 71	477.1875
Channel 10	476.6500	Channel 41	476.4375	Channel 72	477.2125
Channel 11	476.6750	Channel 42	476.4625	Channel 73	477.2375
Channel 12	476.7000	Channel 43	476.4875	Channel 74	477.2625
Channel 13	476.7250	Channel 44	476.5125	Channel 75	477.2875
Channel 14	476.7500	Channel 45	476.5375	Channel 76	477.3125
Channel 15	476.7750	Channel 46	476.5625	Channel 77	477.3375
Channel 16	476.8000	Channel 47	476.5875	Channel 78	477.3625
Channel 17	476.8250	Channel 48	476.6125	Channel 79	477.3875
Channel 18	476.8500	Channel 49	476.6375	Channel 80	477.4125
Channel 19	476.8750	Channel 50	476.6625		
Channel 20	476.9000	Channel 51	476.6875		
Channel 21	476.9250	Channel 52	476.7125		
Channel 22	476.9500	Channel 53	476.7375		
Channel 23	476.9750	Channel 54	476.7625		
Channel 24	477.0000	Channel 55	476.7875		
Channel 25	477.0250	Channel 56	476.8125		
Channel 26	477.0500	Channel 57	476.8375		
Channel 27	477.0750	Channel 58	476.8625		
Channel 28	477.1000	Channel 59	476.8875		
Channel 29	477.1250	Channel 60	476.9125		
Channel 30	477.1500	Channel 61			
Channel 31	477.1750	Channel 62			

13.0 WARRANTY TERMS & CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian & New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided in addition to your rights under the Australian & New Zealand Consumer Law.

Directed Electronics warrants that this product is free from defects in material and workmanship for a period of 36 months from the date of purchase or for the period stated on the packaging. This warranty is only valid where you have used the product in accordance with any recommendations or instructions provided by Directed Electronics.

This warranty excludes defects resulting from alterations of the product, accident, misuse, abuse or neglect.

In order to claim the warranty, please contact us directly for the fastest service contact us directly via the contact details on the included yellow contact information document. Alternately you can return the product to the retailer from which it was purchased or if that retailer is part of a National network, a store within that chain, along with satisfactory proof of purchase. The retailer will then return the goods to Directed Electronics. Directed Electronics will repair, replace or refurbish the product at its discretion. The retailer will contact you when the product is ready for collection. All costs involved in claiming this warranty, including the cost of the retailer sending the product to Directed Electronics, will be borne by you.

Email: TRX@directed.com.au

TRX ®

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www.trx.com.au